

What is the Academy?

The Arizona Healthcare Leadership Academy, a nonprofit, two-tier program, provides leadership and management training to front-line and middle managers/supervisors from hospitals and healthcare facilities across Arizona. Started in May 2004, through collaboration among The University of Arizona College Of Nursing, The Eller College of Management, the Arizona Nurses Association with the support of hospitals throughout Arizona, the Academy has offered programs in Tucson, Phoenix, Flagstaff, Prescott, Casa Grande and Sierra Vista. The Academy was launched with start-up funding from the Arizona Hospital and Healthcare Association Campaign for Caring. Each tier is comprised of four days over eight weeks, two modules per day, held locally within driving distance for most participants.

AzHCLA Mission

The Arizona Healthcare Leadership Academy assists hospitals and healthcare organizations in achieving optimum work environments and quality patient care through contemporary leadership training provided to front-line and middle managers in healthcare settings.

A Pragmatic Program for Healthcare Professionals

AzHCLA offers three distinct four-part programs. Two of these programs are designed for frontline managers, including team leaders, charge nurses, supervisors in both clinical and non-clinical areas, and all healthcare providers who aspire to such positions. A third program is designed expressly for hospital department directors.

Our goal is to develop leaders who have the confidence and skills to improve the healthcare work environment. Built on partnerships listed, the Arizona Healthcare Leadership Academy is governed by a diverse group.

AzHCLA Board Members

Patty White, MS, RN
Chandler Regional Medical Center

Dan Coleman, MBA, MHA
Retired CEO: John C. Lincoln Hospitals

Keith Provan, PhD
U of A Eller College of Management

Vicki Began, RN, MN
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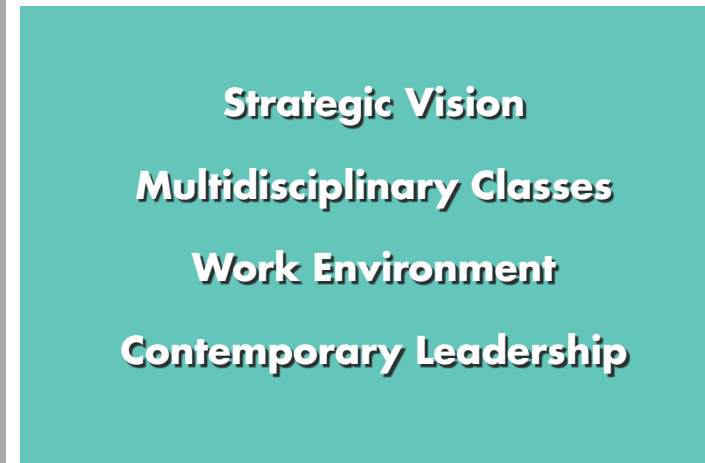
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Joyce Verran, PhD, RN, FAAN
U of A College of Nursing

Elizabeth (Betty) Falter, RN, MS, NEA-BC
Executive Director



Tier I

Tier I is designed to provide the fundamentals of leadership; additionally, the fundamental business and leadership skills necessary to manage oneself and other effectively in today's healthcare environment.

- Workplace Environment
- Understanding Organizational Performance Measures
- Managing Groups and Teams
- Human Resource Management
- Conflict Management
- Communication
- Time Management
- Capstone

Tier II

Tier II builds on and expands the core content of Tier I and provides healthcare supervisors and managers advanced leadership knowledge and skills to improve performance of their work units, increase job satisfaction, and enhance employee retention.. Tier II attendance requires graduation from Tier I or recommendation from a senior manager.

- Managing Uncertainty
- Project Management
- Managing Budget Development
- Strategic Planning & Financial Performance
- Building the Contemporary Workplace
- Negotiations
- Managing Patient Safety & Translation
- Managers as Leaders: The Capstone Experience

Directors Only

The Directors Only Program is a customized program, provided only upon request, for director-level healthcare leaders—those individuals who have responsibility for the overall administration of functional areas with multiple departments. The goal of this program is to provide director-level leaders with knowledge and skills to improve departmental performance. Please contact the Academy for more information. Directors are welcome to attend regularly scheduled Tier I and II programs.



Who Should Attend?

The Arizona Healthcare Leadership Academy is designed for:

- Healthcare managers and supervisors
- Front-line managers, including team leaders and charge nurses
- Individuals who have been recognized for their leadership potential
- Directors are invited to attend Tier I and Tier II
- Participants in the Academy are sponsored by their organizations as a reward for past achievement and recognition of their future leadership potential.

Continuing Education

These continuing nursing education activities have been approved by the Arizona Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Each program has been approved for 22.5 contact hours. AzNA and ANCC Commission on Accreditation do not approve or endorse any commercial products displayed.

Faculty

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For more information visit

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